

## **Komatsu Forklift**

Komatsu Forklift U.S.A. Inc., a member of the Komatsu Ltd. family, has a positive reputation for building robust and reliable forklifts. They are renowned worldwide as a company who has a proud heritage and who maintains a benchmark of brilliance in equipment production and design.

Komatsu Forklift U.S.A., Inc., a branch of Komatsu Forklift Co., Ltd., International Division and Komatsu Utility Co., Ltd remains devoted to their promise of helping to build a healthier tomorrow. The company heritage dates back to 1921, when Komatsu, Ltd began in Japan as a maker of mining and construction equipment. Very quickly the business grew into an industry leader and was responsible for constructing Japanâ??s first contemporary bull dozer and farm tractor.

Komatsu has matured into a global giant over the last few decades thanks to their competence and strength in the field of logistics, mining, excavating and construction. By means of progressive concepts and technological superiority, they remain at the forefront of these industries.

Since 1945, Komatsu Forklift Co. Ltd has grown tremendously. Using contemporary design techniques and superior manufacturing capabilities, Komatsu has distinguished itself through the engineering of reliable and rugged forklifts that customers from around the globe have come to rely upon. In 1976, Komatsu Forklift U.S.A., Inc was created to satisfy the growing demand for its products in the North American market. To better costs and efficiencies, a state-of-the-art facility was developed in Covington, Georgia in 1990, to merge all U.S. Komatsu Forklift product support and production operations.

Remaining one of the leading suppliers and manufacturers of durable and modern forklifts these days, Komatsu Forklift U.S.A., Inc continues to satisfy their customersâ?? desires worldwide. Central and Latin America, Mexico, the Caribbean and South America are home to many of Komatsuâ??s satisfied clients along with their North American clients.

After a lot of years of establishing and retaining quality customer service rapport with clients, Komatsu Forklift recognizes that satisfying the requirements of the customer is vital. Komatsu starts all original initiatives and product developments with the customer's input. By welcoming contributions and opinions, they are able to establish client wants and expectations then cultivate revolutionary models and then manufacture to exceed Komatsu Engineering Principles. Assuring customers that quality is planned from the beginning and continued through the manufacturing, service and product sales processes, allows Komatsu to end up with a top-quality product from start to finish.

The engineers at Komatsu are experts who specialize in designing heavy-duty equipment, forklifts and construction equipment. Their design expertise assures that every piece of equipment will last in even the toughest applications and environments. Adherence to precise engineering principles allows Komatsu Forklift to satisfy ISO 9001 standards. Computer aided design and strict in-house quality standards all factor in to top-quality forklift products. Komatsu Engineering Standards transform the current and innovative technology used in advanced mining and construction equipment into world class equipment.

The modern and efficient factory in Covington, Georgia is a full service facility. This state-of-the-art facility starts the manufacturing process with unrefined steel which is then welded, fabricated and primed. Once assembled and painted the lift trucks are ready to leave the plant and enter the market. Maintaining quality control through the length of the manufacturing process, assures clients that the quality is built into Komatsuâ??s products from the very beginning.

Komatsu feels that a product is only as valuable as the people who support it and sell it, their dealers make all the difference. Komatsu Forklift boasts an outstanding network of company dealers and independent sellers who are working hard to surpass expectations. Specialized in all elements from sales, service or operating instruction, or aftermarket support, their diverse association of knowledgeable and capable professionals are available. Komatsu Forklift Dealer locations across the country have a Komatsu OEM components on-hand to offer the necessary service required to keep customersâ?? operations running fluently. Computerized, real-time access with next day delivery from their highly automated distribution center is another option. The online K-Link system assists dealers with on-line components management, service and acquisition for all major forklift models.

At Komatsu Forklift U.S.A., Inc. they recognize that their world-class businesses depend on Komatsu lift trucks in their daily operations. So Komatsu focuses their attention on their nationwide account clients enabling them to benefit from an original relationship that facilitates them adapt their partnership in order to increase consumer productivity and profits. Komatsu countrywide account customers have access to on-line components and service support system and a wide-ranging fleet administration program, providing the ability for Komatsu to be their total solution for any forklift issues.

The efficient and reliable team members at Komatsu Forklift U.S.A., are committed to providing outstanding customer support whether it arrives in the form of training, sales, aftermarket support, and longterm maintenance. They want to ensure that the customer support offered will help their customers meet or exceed their company targets while establishing strong working partnerships in the process. Komatsu strives to be familiar with each of their customersâ?? distinctive means of doing business and enjoys working together to develop a plan to best insure their ongoing success.

Komatsu invites you to contact your local Komatsu forklift vendor today in order to find out more about the variety of services and applications they have available. Customer satisfaction and support are two of the businesses top priorities and it is easy to see why thousands of clients world-wide depend on the Komatsu family of products on a daily basis.